



Acceptable Use Policy and Service Guidelines

Molomo provides web hosting to many clients, and we have a responsibility to protect each client and to provide the best services available. The following guidelines are designed to ensure these obligations are met.

Domain Names

Domain names are available on a first-come first-served basis. Where a specified domain name is not available Molomo will advise the client of suitable alternatives. However, it is the end user's responsibility to ensure that any name registered does not infringe the rights of any third party.

Where domain names have already been registered the client is responsible for renewal and maintenance of the domain name with the appropriate naming authority. Where Molomo is acting as the agent you will be notified prior to the expiration of licence so that it can be renewed, transferred or cancelled. Users should abide by the terms and conditions of the naming authority and Molomo cannot be held responsible for any delays, loss of name or suspension of service due to breaches of these terms and conditions.

Content

All services provided by Molomo may be used for lawful purposes only. They must not be used for the transmission, storage or presentation of any information, data or material in violation of any law in the EU or elsewhere. This includes, but is not limited to: copyrighted material; material we judge to be threatening or obscene or material protected by trade secrets and other statute; and invasion of privacy. You, the client, agree to indemnify Molomo from any claims resulting from the use of the service which damages the subscriber or any other party.

Pornographic content and sex-related merchandising is prohibited on all Molomo services. This includes sites that may infer sexual content or links to adult content elsewhere. Molomo will be the sole arbiter in determining violations of this provision.

Sites that promote any illegal activity or present content that may be damaging to Molomo servers or any other server on the Internet are prohibited. Links to such materials are also prohibited.

Examples of unacceptable content or links are: pirated software; hacker programs or archives; and Warez sites.

Molomo will be the sole arbiter as to what constitutes a violation of this provision.

Copyright Material and Trademark Infringement

Molomo will not be liable whatsoever for any infringement of copyright or misrepresentation by its clients. Examples include: misuse of trading names, logos or the suchlike; illegal use of copyrighted code or images; and misrepresentation.

Molomo will be the sole arbiter as to what constitutes a violation of this provision.

Commercial Advertising - Email



Spamming, or the sending of unsolicited email, from a Molomo server, or using an email address or domain that is maintained on a Molomo machine as reference, is strictly prohibited. Molomo will be the sole arbiter as to what constitutes a violation of this provision.

Misuse of System Resources

Any attempt to undermine or cause harm to a server or customers of Molomo is strictly prohibited. This includes, but is not limited to: using programs that consume excessive CPU time; allowing the use of mail services, mail forwarding capabilities, or autoresponders other than for the customer's own account; resale of disk space without an appropriate reseller agreement; use of servers for backup of files unrelated to the website of the account; or resale or remote access to scripts or programs installed on our servers. Operation of Internet Relay Chat servers or robots on our servers will result in an immediate suspension of service.

Cancellation

Cancellation can be made by emailing info@molomo.net or writing to the address below. Although no notice is required, and there is no cancellation fee, all fees paid up to the notice of cancellation are non-refundable.

Suspension

Activity which results in a suspension or deactivation of an account will result in a forfeiture of fees paid. Complaints made regarding abuses of an account will be grounds for suspension.

Refusal of Service

We reserve the right to refuse, cancel or suspend service at our sole discretion.

All sub-networks, distributive hosting sites, and servers of Molomo and associated companies must adhere to the above policies. Please direct any reports of violations of the above policies to info@molomo.net or the address below.

Failure to follow any term or condition will be grounds for immediate account deactivation.

I have read and agree to abide by the above terms and conditions.

Signed:

Name:

Company:

Domain name:

Date:

This form should be completed and returned to:

Internet Hosting, Molomo, PO Box 132, Waterloo, Liverpool L22 8WZ.

Failure to do so may result in a suspension of service or account deactivation.